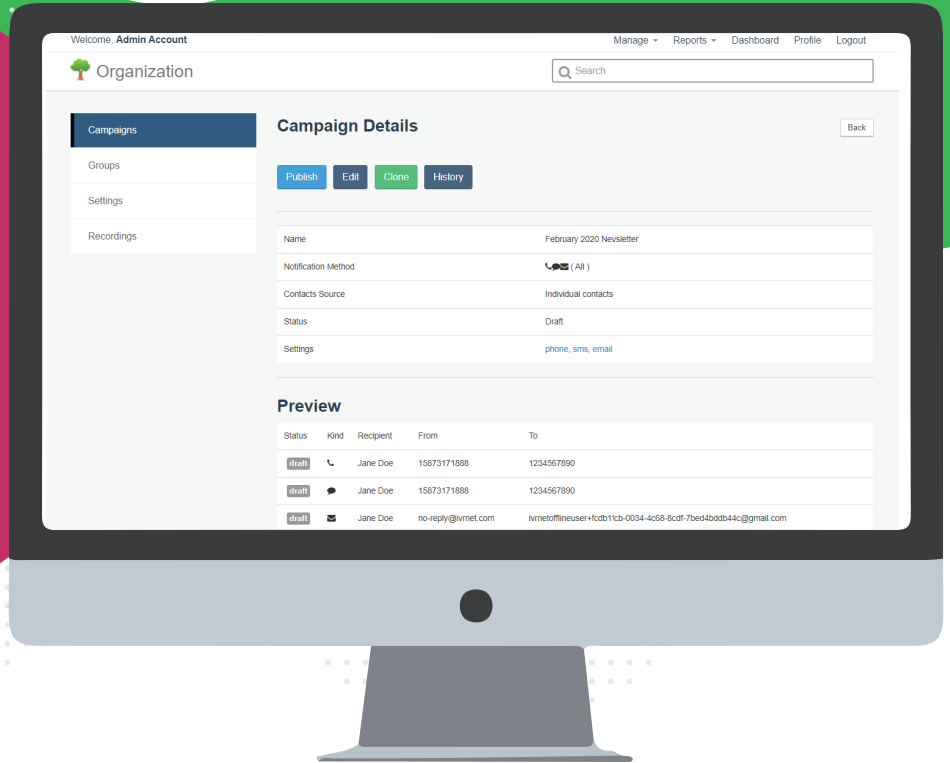




## NOTIFICATIONS




- Quick and simple pushed multi-channel communications via phone, SMS and MMS text, fax and email
- Automated Calls
  - Self-created recordings, voice-to-text transcription, self-managed user lists, mass-calling or sequential-calling, call count tracks number of calls received
  - Available as self-managed service or fully managed service (professional voice talent, digital audio editing, optimized engagement through specific send dates and times)
- Ivrnet Central users are able to manage their own notification preferences
- Statistical reporting & analytics of message send dates, recipients, confirmation and survey responses, live answers, busy signals, no responses, answering machines and fax machines

Popular SMS, Automated Calls and Email Use-Cases

- Collections: notify customers of outstanding invoices and directing them to your payment portal for quick payment
- Confirmation: bookings and appointments
- Reminders: appointments and deadlines
- Emergency Management: sent out timely alerts within seconds
- Promotion: distribute information about upcoming events, products and services

## CENTRAL MODULES

 Communications

- Notifications**
- 2-Way Text Concierge
- Cloud-Based Call Routing
- Audio Conferencing
- Auto Attendant
- Toll Free Services
- Automated Call Center
- Call Masking
- Digital Fax

- Membership Management
- Facilities Management
- Supplementary Resources Management
- Products
- Programs & Event Management
- Properties
- Payments
- Incidents Management
- Invoices
- Websites and Email

- Surveys
- Categorization
- Achievements
- Administrative Fees
- Discounts
- Parking
- Team Volunteers
- Work Alone
- Telecom Expense Management