



- Customized to suit your needs - from basic interactive voice phone tree to advanced AI-driven features like biometrics and voice recognition
- Geographic call routing based on caller's location
- Automated service attendant intuitively understands how to respond appropriately
- Recognition of voice and unique intonation
- Greet you by name
- Auto attendant adjusts intonation to match the situation at hand
- Understand foreign accents
- Ability to assess and alert authorities if it senses identity fraud

CENTRAL MODULES

Communications

- Notifications
- 2-Way Text Concierge
- Cloud-Based Call Routing
- Audio Conferencing
- Auto Attendant**
- Toll Free Services
- Automated Call Center
- Call Masking
- Digital Fax

Membership Management

- Facilities Management
- Supplementary Resources Management
- Products
- Programs & Event Management
- Properties
- Payments
- Incidents Management
- Invoices
- Websites and Email

Surveys

- Categorization
- Achievements
- Administrative Fees
- Discounts
- Parking
- Team Volunteers
- Work Alone
- Telecom Expense Management