

simplifying **Business Continuity**

For over 20 years Ivrnet has helped thousands of organizations throughout Canada and the United States connect their internal teams and customers when they need it most.

4 Simple Solutions

Unified Messaging

- Direct phone numbers where you want, when you want

Text To Email/Mobile

- SMS enable existing phone number to enable your customers to reach your business via text

Audio Conferencing

- Conduct conference calls anytime, anywhere, without specifying a date, time, duration or number of participants

Digital Fax

- Bring fax to your email



Unified Messaging Call Forwarding

Features

- Cloud-Based Call Forwarding
- Easy to use online platform with secure login and password
- Calls can be routed to a list of numbers where you can be reached or call forwarded to a call centre on a scheduled basis or on demand
- Voicemails and conversation recordings can be sent to you via email allowing you to save them for later use or forward to another recipient

SMS Enable Existing Numbers

Features

- Text enable your existing toll-free phone number so customers can text you
- Inbound text messages will be delivered to an Inbox with a notification of a new message received to a specific email/mobile
- Login to an online portal, to manage your texts with easy 2-way text conversations
- Setup Keywords and advertise with auto-responses to your customers
- Setup a general auto response and update it at any time, so your customers know you are responding

Audio Conferencing

Features

- Self-managed, reservation-less, all digital, web-enabled audio conference service
- Uncompressed telephone channels to ensure no signal drop and no decrease in the audio spectrum
- One-Touch Call Recording and Playback allows the moderator to download their full conference immediately after a conference
- Features include the ability to control who is on the call, mute, place all on hold, disconnect and “Raise-a-Hand”
- Call participation from anywhere in Canada and the United States
- Secure cloud service ensuring that all calls are private and protected
- No contract minimums and no per-conference fee

Digital Fax

Features

- Inbound Fax
 - Receive incoming faxes via email
 - Fax is converted to a .pdf or .tif file
- Outbound Fax
 - Send faxes directly from your computer
 - Login to your browser and upload the documents to send, enter the destination fax number(s) and send fax